Lightknow Terms of Service

VIVY TECH USA, INC.

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1 Your agreement with us

These Terms of Service govern your account and use of Lightknow, including its news editions, summaries, translations, coverage comparisons, and subscription or institutional access services. Your agreement is with VIVY TECH USA, INC., a corporation organized under the laws of Delaware ("Company," "we," "us," or "our"). "You" means the person using the service.

By affirmatively accepting these Terms when creating an account, you agree to them. If you do not agree, do not create an account or use account-based services. Our Privacy Policy at the privacy policy tab in lightknowapp.com explains how we handle personal information. Accepting these Terms does not give consent to a data use for which separate consent is required.

For a Lightknow app obtained through Apple's App Store, Apple's standard Licensed Application End User License Agreement governs the license to the app unless an applicable custom license agreement is expressly provided. These Terms govern our service and supplement that license; they do not replace it or override applicable Apple usage rules. The standard license is available at https://www.apple.com/legal/internet-services/itunes/dev/stdeula/.

2 Eligibility and accounts

You must be at least 16 years old to use Lightknow. If you are under the age of legal majority where you live, your parent or legal guardian must approve your use and agree to these Terms on your behalf, to the extent required by applicable law. Your use must be lawful in your location.

Provide accurate registration information and use an email account you are authorized to access. Keep your credentials secure and tell us promptly if you suspect unauthorized access. Do not impersonate someone, transfer your account without our permission, or use another person's credentials. You are responsible for activity you authorize through your account, subject to applicable law and our own responsibilities for security.

We may require reasonable verification to protect accounts or confirm institutional eligibility. We will not request your password by an unsolicited email or message. Account access and subscriptions depend on the supported app version, compatible device, internet connection, and the purchase or eligibility verification process.

3 What Lightknow provides

Lightknow organizes selected news into short editions based on available coverage and your selected news region, subject interests, and display language. It may provide summaries, translations, links to original sources, and comparisons between available sources. Content and features can differ by region, date, language, plan, and available evidence.

The service provides a selected view of the news rather than an exhaustive record. We do not promise that a particular story, publisher, comparison, viewpoint, or exact number of items will appear in each edition. We aim to provide useful, source-linked information, but source availability and events can change, and some editions or features may be temporarily unavailable.

Display language controls how available content is presented. It does not necessarily restrict the languages of source materials used to prepare an edition.

4 AI content and professional advice

We use artificial intelligence and automated processes to assist with news selection, summaries, translations, and coverage comparisons. These processes can omit context, mistranslate language, misattribute a statement, or produce inaccurate information. A comparison reflects the materials available to us and is not a definitive assessment of every source or the truth of every claim. A source link or verification label does not guarantee accuracy.

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5 Free access and optional subscriptions

Eligible new accounts receive 30 days of free access starting when the account profile is completed, as shown in the app. This period is provided by Lightknow and is separate from any introductory offer attached to an Apple subscription. Free access does not require a paid subscription and does not automatically become a paid subscription. When it ends, continued premium access requires an active paid subscription or qualifying institutional access.

You may choose to subscribe before free access ends. If you do, the purchase and billing period begin according to Apple's purchase confirmation; unused Lightknow free-access days are not automatically added to your purchased term or credited against its price. Any different promotion must be expressly stated before purchase.

Available subscription plans, included benefits, billing interval, currency, price, and applicable taxes are shown before you purchase. Monthly or annual options may be offered. The price and term confirmed through Apple control your purchase; currency conversions or promotional examples do not override that confirmation. We will not charge you merely because you registered or completed your free-access period.

6 Billing renewal cancellation and refunds

For purchases made through the App Store, payment is charged to your Apple account on confirmation, subject to any introductory offer stated by Apple. A subscription automatically renews for its stated billing interval unless you cancel within Apple's required cancellation window. Cancel at least 24 hours before the current period ends to avoid the next renewal charge. Apple may charge the renewal within the 24 hours before the current period ends.

You can view, change, or cancel your subscription in your Apple account settings or at https://apps.apple.com/account/subscriptions/. After cancellation, access generally continues through the paid period, subject to refunds, revoked purchases, billing status, and applicable law. Uninstalling the app, signing out, or deleting your Lightknow account does not cancel the subscription.

Use the app's Restore Purchases option to recover eligible purchases, with the appropriate Apple account and Lightknow account. If verification is delayed, contact support rather than purchasing the same access again. Restoration and transfers remain subject to Apple's rules and the applicable account linkage.

Apple administers App Store billing and refund requests. You can request assistance at https://reportaproblem.apple.com/. Refund eligibility is determined under Apple's policies and applicable law; these Terms do not eliminate any nonwaivable refund, withdrawal, or other consumer right. If we discontinue a paid service or cannot provide it for a material period, contact us for assistance with any remedy available under applicable law and the purchase channel.

Changes to subscription prices or benefits will follow applicable notice, consent, and platform requirements. No change retroactively increases a completed charge. Promotional offers are subject to eligibility and the terms disclosed before acceptance. If Apple offers an introductory trial attached to a subscription, its conversion and cancellation terms must be separately disclosed; it is not the same as Lightknow's registration-based free access.

7 University and business access

A participating institution may sponsor access for eligible users for a specified period. Eligibility can be based on a verified email address, an approved institutional domain, a sponsored roster, available seats, and the institution's active agreement with us. A .edu address does not by itself create a perpetual or universal right to premium access.

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Do not purchase overlapping personal access unless you intend to maintain it. Receiving institutional access does not automatically cancel a subscription you already purchased from Apple. Cancel an unwanted renewal through Apple. Institutional sponsorship does not give the institution unrestricted access to your personal data; our actual disclosures are described in the Privacy Policy.

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11 Availability changes and termination

We may maintain, update, or change the service to improve it, address security issues, or comply with law. We will give reasonable notice of material changes affecting an active paid plan when practicable and honor applicable consumer remedies. We do not guarantee uninterrupted access, and some interruptions may result from providers, internet service, maintenance, or events outside our reasonable control.

We may suspend or terminate access for a material violation of these Terms, fraud, a security threat, or a legal requirement. When reasonably practicable, we will explain the reason and give you an opportunity to resolve it; urgent security or legal circumstances may require immediate action. Contact lightknow@vivytech.com to request review of an account restriction.

You may stop using the service and initiate account deletion through the app's account settings. Cancellation of a paid subscription remains a separate action through Apple. On termination, permissions to access the service end, while provisions about accrued payment obligations, intellectual property, liability, disputes, and any other provisions that by their nature should survive remain applicable. Retention and deletion are governed by the Privacy Policy and applicable law.

12 Disclaimers and limits of liability

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These exclusions and limits do not apply to fraud, willful misconduct, gross negligence where liability cannot be limited, death or personal injury caused by negligence where exclusion is prohibited, or any other liability or consumer remedy that cannot lawfully be excluded or limited. They do not reduce rights under an applicable app license. Some jurisdictions do not permit certain limitations, and those limitations apply only to the extent allowed in your jurisdiction.

13 Governing law and disputes

Subject to mandatory law and any controlling provision of the applicable app license, these service Terms are governed by Delaware law, without applying its conflict-of-laws rules. If you are a consumer, you retain any mandatory protections of the law where you live.

Please contact lightknow@vivytech.com with a dispute so we can try to resolve it. This invitation does not prevent you from filing a claim, contacting a regulator, or meeting a legal deadline. Subject to your mandatory rights to bring proceedings elsewhere, disputes concerning these service Terms may be brought in state or federal courts with jurisdiction in Delaware.

14 Updates and general provisions

We will post revised Terms with an updated effective date and provide notice of material changes before they take effect when required. We will obtain renewed acceptance when legally necessary. Changes do not apply

retroactively to a dispute already arising. If you do not accept a material change, you may stop using the service and cancel future subscription renewals, without losing remedies that applicable law provides.

These Terms and expressly applicable plan disclosures form the agreement for the service, subject to the applicable app license and any controlling institutional agreement. If a provision is unenforceable, the rest remains effective to the extent permitted by law. A failure to enforce a provision is not a waiver. You may not assign this agreement without our consent; we may assign it in a business transfer that does not reduce your mandatory rights.

15 Contact

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